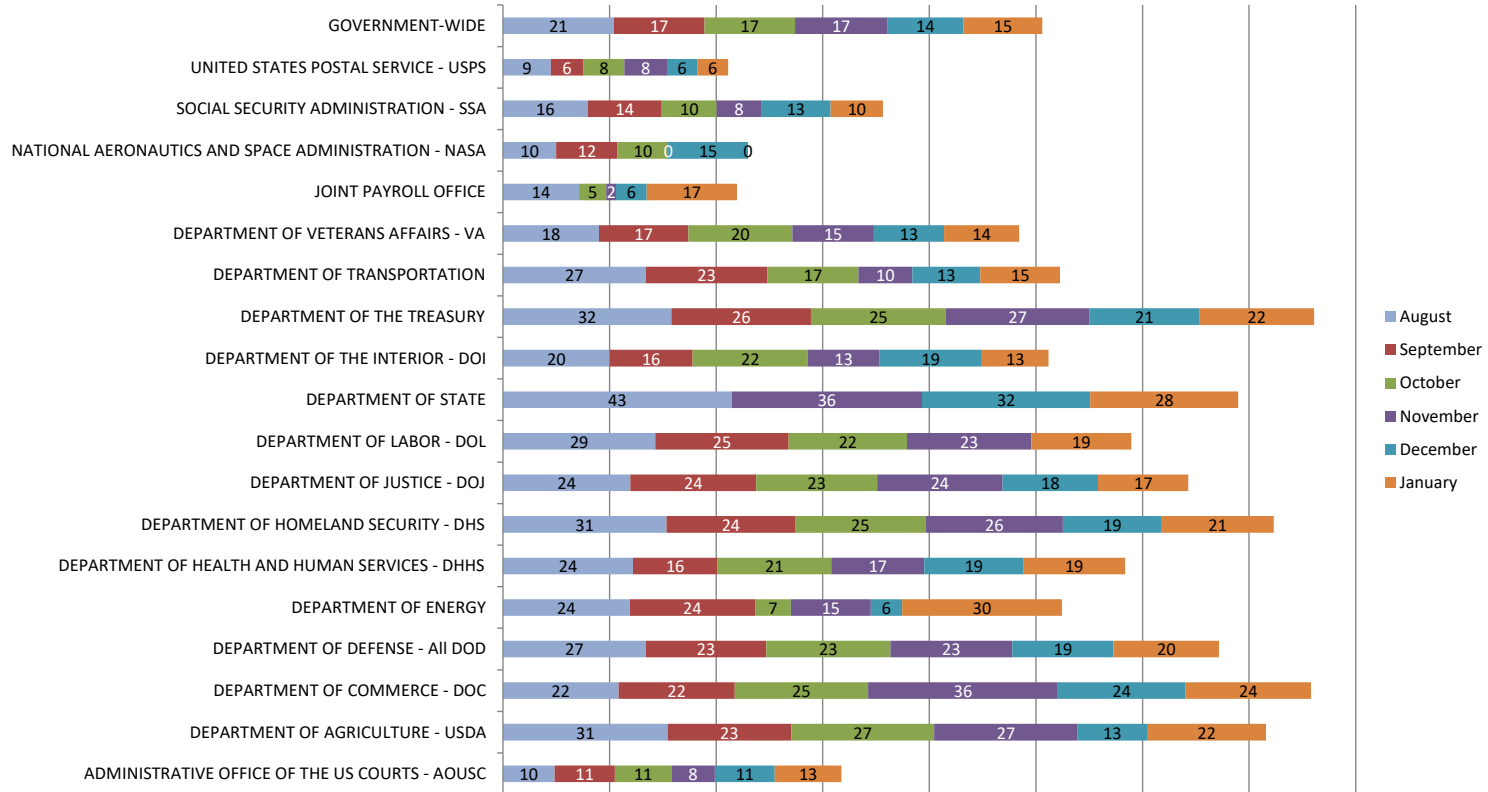


## Percentage of CSRS/FERS New Claims w/ Errors by Agency



Agency	August		September		October		November		December		January	
	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors	# of Cases	% of Cases w/ Errors
ADMINISTRATIVE OFFICE OF THE US COURTS - AOUSC	62	10	71	11	47	11	98	8	89	11	64	13
DEPARTMENT OF AGRICULTURE - USDA	165	31	198	23	112	27	156	27	138	13	121	22
DEPARTMENT OF COMMERCE - DOC	60	22	78	22	44	25	59	36	50	24	51	24
DEPARTMENT OF DEFENSE - All DOD	1,194	27	1,489	23	1,337	23	1,779	23	1,417	19	1,199	20
DEPARTMENT OF ENERGY	21	24	17	24	15	7	20	15	17	6	20	30
DEPARTMENT OF HEALTH AND HUMAN SERVICES - DHHS	90	24	114	16	70	21	126	17	97	19	89	19
DEPARTMENT OF HOMELAND SECURITY - DHS	228	31	253	24	216	25	326	26	232	19	257	21
DEPARTMENT OF JUSTICE - DOJ	155	24	161	24	163	23	238	24	173	18	236	17
DEPARTMENT OF LABOR - DOL	28	29	36	25	18	22	30	23			16	19
DEPARTMENT OF STATE	21	43					28	36	19	32	18	28
DEPARTMENT OF THE INTERIOR - DOI	90	20	109	16	102	22	112	13	109	19	72	13
DEPARTMENT OF THE TREASURY	158	32	221	26	146	25	171	27	165	21	162	22
DEPARTMENT OF TRANSPORTATION	82	27	101	23	82	17	109	10	86	13	67	15
DEPARTMENT OF VETERANS AFFAIRS - VA	732	18	554	17	487	20	726	15	622	13	590	14
JOINT PAYROLL OFFICE	21	14			39	5	111	2	52	6	59	17
NATIONAL AERONAUTICS AND SPACE ADMINISTRATION - NASA	30	10	26	12	21	10	31	0	20	15	20	0
SOCIAL SECURITY ADMINISTRATION - SSA	69	16	79	14	58	10	84	8	69	13	61	10
UNITED STATES POSTAL SERVICE - USPS	1,141	9	1,451	6	1,069	8	1,392	8	1,304	6	1,242	6
<b>GOVERNMENT-WIDE</b>	<b>4,491</b>	<b>21</b>	<b>5,196</b>	<b>17</b>	<b>5,196</b>	<b>17</b>	<b>5,771</b>	<b>17</b>	<b>4,812</b>	<b>14</b>	<b>4,457</b>	<b>15</b>

\*\*The table above shows the retirement application error rates for agencies with at least 15 cases reviewed for the month indicated. The table shows the number of cases for the agency and the percent of cases with errors. If a case has more than one error, it is counted as a single case with an error. The Government-wide results are also shown.