CSRS/FERS New Claims Processing Time

Month	Claims Received	Claims Processed	Inventory (Steady state goal is 13,000)	Monthly Average Processing Time in Days	FYTD Average Processing Time in Days
Oct-22	6,423	7,838	25,227	89	89
Nov-22	6,064	7,442	23,849	92	91
Dec-22	5,490	7,743	21,596	85	89
Jan-23	12,404	9,142	24,858	93	90
Feb-23	9,562	10,920	23,500	65	84
Mar-23	8,354	8,929	22,925	69	81
Apr-23	8,298	10,839	20,384	70	79
May-23	6,096	8,355	18,125	71	78
Jun-23	4,854	6,609	16,370	74	78
Jul-23	7,261	6,584	17,047	85	78
Aug-23	7,383	6,467	17,963	74	78
Sep-23	6,768	8,879	15,852	70	77
Oct-23	6,924	6,098	16,678	73	73
Nov-23	5,207	6,059	15,826	66	69
Dec-23	5,662	7,196	14,292	68	69
Jan-24	12,997	6,467	20,822	66	68
Feb-24	8,794	10,025	19,591	47	62
Mar-24	7,943	10,711	16,823	55	61
Apr-24	6,901	7,647	16,077	61	61
*May-24	6,751	8,793	14,035	60	61
Jun-24					
Jul-24					
Aug-24					
Sep-24					

Disability determinations are included in the pending number after approval. Average Processing Time in Days represents the number of days starting when OPM receives the retirement application through final adjudication.

*Initial retirement cases produced in less than 60 days, on average took 37 days to complete; whereas cases that were produced in more than 60 days, on average, took 119 days to complete.